

Particulars	YTD Aug-26
Claim responsiveness*	
(i) Proportions of claims settled (in full or in part or repudiated or rejected or closed)	
<i>Within 15 days</i>	89.19%
<i>Within 30 days</i>	7.83%
<i>Within 60 days</i>	2.98%
<i>Beyond 60 days</i>	0.00%
(ii) Proportions of claims	
<i>Settled</i>	98.43%
<i>Repudiated</i>	0.22%
<i>Pending</i>	1.36%
(iii) Value proportion of claims settled	99.50%

* This includes Individual and Group Death claim