

Particulars	YTD Jul-26
Claim responsiveness*	
(i) Proportions of claims settled (in full or in part or repudiated or rejected or closed)	
<i>Within 15 days</i>	89.24%
<i>Within 30 days</i>	7.93%
<i>Within 60 days</i>	2.83%
<i>Beyond 60 days</i>	0.00%
(ii) Proportions of claims	
<i>Settled</i>	97.03%
<i>Repudiated</i>	0.24%
<i>Pending</i>	2.72%
(iii) Value proportion of claims settled	99.53%

* This includes Individual and Group Death claim