



MetLife India Insurance Company Limited. (Insurance Regulatory and Development Authority Life Insurance Registration No. 117)  
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## Terms & Conditions – Met Magic Plus Unit Linked Life Insurance Plan (Non Par)

### 1. Basic Definitions

The words or terms below that appear in this Policy in Initial Capitals and **bold** type will have the specific meaning given to them below. These defined words or terms will, where appropriate to the context, be read so that the singular includes the plural, and the masculine includes the feminine.

- 1.1. **Age** means age of the **Insured** as of his last birthday and is as shown in Section 1 of the Schedule.
- 1.2. **Annualised Premium** means one full year's **Regular Premium(s)**.
- 1.3. **Application means** the proposal form and any other **information given to Us** to decide whether and on what terms to issue this **Policy**.
- 1.4. **Appointee** means the person **You** have named to receive payment under this **Policy**, on behalf of the **Beneficiary**, if the **Beneficiary** is a minor at the time payment becomes due under this **Policy**.
- 1.5. **Base Premium** means the **Regular Premium You** must pay for the **Base Sum Assured** and is as shown in the Section 1 of the **Schedule**.
- 1.6. **Base Premium Fund Value** means the total number of **Units** in the **Base Premium Unit Account** of this **Policy** multiplied by the **Net Asset Value** as on the **Relevant Date or Valuation date**.
- 1.7. **Base Premium Unit Account or Top-Up Premium Unit Account** means Your **Unit Account** pertaining to the **Base Premium** or the **Top Up Premium** respectively
- 1.8. **Base Sum Assured** means the amount of life insurance cover as chosen by **You** and is shown in Section 1 of the **Schedule**.
- 1.9. **Beneficiary** is the person appointed by **You** as per the **Application**, to solely receive the benefits under this **Policy**, in the event of **Your Death**, before the **Date of Maturity**.
- 1.10. **Business Day** means a working day of Our Registered office.
- 1.11. **Date of Commencement** means the date on which this **Policy** takes effect and is as shown in Section 1 of the **Schedule**
- 1.12. **Date of Issue** means the date on which this **Policy** is issued after **We** have accepted the risk under the **Application**. The **Date of Issue** is shown in Section 1 of the **Schedule**.

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- 1.13. **Date of Maturity** means the expiry date of this **Policy** as shown in Section 1 of the **Schedule**.
- 1.14. **Death Benefit** means the amount payable under this **Policy** in accordance with clause 2.1 in case of the death of the **Insured**.
- 1.15. **Insured** means the person insured and Policyholder as named in Section 1 of the **Schedule**.
- 1.16. **Maturity Benefit** means the amount payable under this **Policy** in accordance with clause 2.2 at the end of the Policy Term.
- 1.17. **Mortality Charge** means the cost of life insurance as shown in Section 3 of the **Schedule**.
- 1.18. **Net Asset Value (“NAV”)** of a **Unit Linked Fund** means the price of a unit in a **Unit Linked Fund** at which **We** would allocate or cancel **Units** in that **Unit Linked Fund** at each **Valuation Date**
- 1.19. **Partial Withdrawal** means any part of the **Unit Account** that **You** can withdraw in accordance with clause 2.4
- 1.20. **Policy** means this document, any endorsements issued by **Us**, the **Schedule** and the **Application**.
- 1.21. **Policy Charges** means the charges shown in Section 3 of the **Schedule**. **Policy Charges** are applicable and will be determined in the manner shown in Section 3 of the **Schedule** subject to the terms and conditions of the **Policy**
- 1.22. **Policy Month** means the one month period between the **Date of Commencement** and every subsequent month thereafter until the **Date of Maturity**.
- 1.23. **Policy Term** means the period between the **Date of commencement** and the **Date of Maturity**.
- 1.24. **Policy Year** refers to the one year period between the **Date of Commencement** and every subsequent year thereafter until the **Date of Maturity**.
- 1.25. **Premium Payment Term** means the period for which the premiums are payable and is as shown in the Section 1 of the Schedule
- 1.26. **Regular Premium** refers to the amount which **You** must pay either yearly, half yearly, quarterly, or monthly for the **Base Sum Assured** during the **Premium Payment Term** and is as shown in the **Schedule**.
- 1.27. **Relevant Date means :**
- 1.27.1. **Our** date of receipt of **Your** written notice for switches, **Partial Withdrawal**, **Surrender** policy alteration request or free-look cancellation.
  - 1.27.2. **Our** date of receipt of notice of the death of the **Insured** in the case of a **Death Benefit** claim.
  - 1.27.3. **Date of Maturity** in the case of a **Maturity Benefit** claim.

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The rules in this regard are as follows:

- If the request/intimation is received before 15.00 hours on a **Business/Working Day**, the corresponding **Valuation Date** is the same business/working day.
- If the request/intimation is received after 15.00 hours on a **Business/Working Day**, the corresponding **Valuation Date** is the next **Business/working day**.

1.28. **Schedule** means the **Schedule We** issue along with any annexure, unit statement, tables or endorsements attached to it from time to time

1.29. **Surrender** means **Your** termination of the **Policy** before the **Date of Maturity**

1.30. **Surrender Value** means the amount payable in accordance with clause 2.3, and is the **Total Fund Value** less the Surrender Charge shown in the Section 3 of the **Schedule**.

1.31. **Top-up Premium** means the single sum amount **You** may optionally pay in addition to the **Base Premium** which is subject to **Our** rules and limits as set out in section 3.2 and which may be revised at **Our** sole discretion from time to time.

1.32. **Top-Up Premium Fund Value** means the number of **Units** in the **Top-Up Premium Unit Account** of this **Policy** multiplied by the **Net Asset Value** as on the **Relevant Date or Valuation Date**.

1.33. **Total Fund Value** means the sum of the **Base Premium Fund Value** and the **Top-Up Premium Fund Value** under this **Policy** as on the **Relevant Date or Valuation Date**.

1.34. **Unit Linked Fund** means a separately identifiable investment-linked fund set up and managed by **Us** for the purpose of achieving the objectives of the fund. The **Unit Linked Funds** available under this **Policy** are mentioned in Section 2 of the **Schedule**

1.35. **Unit** means a notional and proportionate part of the **Base Premium Unit Account** or **Top-Up Premium Unit Account** created upon the allocation of **Base Premium** or **Top-up Premium**.

1.36. **Unit Account** means the notional accounts that **We** administer in which **Your Units** pertaining to **Base Premium** or **Top-Up Premium** are allocated or redeemed.

1.37. **Valuation Date** means the date on which the assets to which a **Unit Linked Fund (s)** is/are referenced, are valued and the date on which **NAV (s)** is/ are determined.

1.38. **We, Us** or **Our** means MetLife India Insurance Company Limited.

1.39. **You** or **Your** means the Insured who is also the Policyholder, as named in Section 1 of the **Schedule**

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## 2. Policy Benefits

Met Magic Plus is the name of the product offered by us under this **Policy**. It is a non-participating unit linked life insurance plan, which matures on the **Date of Maturity**. **Your Policy** provides the following benefits:

### 2.1. Death Benefit

2.1.1. If the **Insured** dies before during the **Policy Term**, then **We** will:

- a) Pay the **Beneficiary** the **Base Sum Assured**; and
- b) **We** shall credit to the **Policy** an amount equivalent to one future **Annualised Premium**, at the beginning of every **Policy Year** subsequent to the date of notification of death of the **Insured**, for the remainder of the **Premium Payment Term**. At the end of the first policy year following the date of notification of death, **We** will also credit any outstanding future premiums payable in the policy year in which death occurs in addition to the annualized premium as stated above. This amount will be credited to the **Policy** by way of additional **Units** to the **Base Premium Unit Account**, at the applicable **NAV** of the Unit Linked Funds on in the beginning of each **Policy Year** and
- c) **We** shall continue the **Policy**, with future premiums waived, till the **Date of Maturity** or till the date of notification of death of the **Beneficiary**, whichever is earlier in which case **We** will pay the Total Fund Value as on the Relevant Date.
- d) No switches, premium redirections or **Partial Withdrawals** are allowed during the period when **Death Benefit** is payable

2.1.2. If the **Beneficiary** dies before the **Insured** during the **Policy Term**, then **You** can choose from any one of the below mentioned options:

- a) Continue the **Policy** on original terms by substituting another **Beneficiary**
- b) **Surrender** the **Policy** and take the surrender value as per Section 2.3

2.1.3. However, if the **Insured** predeceases the **Beneficiary**, during the **Policy Term**, and on subsequent death of the **Beneficiary**, the **Policy** terminates with the settlement of the **Total Fund Value** to the legal heirs of the **Insured**. Substitution of another **Beneficiary** will not be allowed by anyone other than the **Insured**.

### 2.2. Maturity Benefit

If **You** are alive on the **Date of Maturity** or if **Your Policy** continues till the **Date of Maturity**, then **We** will pay **You** the **Total Fund Value** under this **Policy** as on the **Relevant Date**. **You** may choose to take **Your Maturity Benefit** as per the Settlement Option provided in clause 2.6

### Guaranteed Loyalty Additions

If **Your Policy** is in force and all due **Annualised Premiums** have been paid in full and the incidence of a claim due to death of the **Insured** has not arisen during the **Policy Term**, **Your Policy** will be entitled to receive Guaranteed Loyalty Additions. Subject to fulfilling the eligibility criteria, these Guaranteed Loyalty Additions which will be credited to **Your Policy** from the end of the 6<sup>th</sup> **Policy Year** onwards on annual basis till the end of the chosen **Policy Term** or till the death of the **Insured**, whichever is earlier. The Guaranteed Loyalty Additions will be paid as a percentage of the First Year **Annualised Premiums** as shown below:

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<b>Guaranteed Loyalty Addition as % of First Year Annualised Premium</b>				
<b>Time of Addition</b>	<b>Policy Term</b>			
	<b>10</b>	<b>15</b>	<b>20</b>	<b>25</b>
6 <sup>th</sup> year onwards till maturity	8%	5.60%	5.33%	4%

The rupee value of the Guaranteed Loyalty Additions would be allocated to the chosen **Unit-Linked Funds** in the same proportion as the then existing premium allocation instruction of the **Policyholder**, by creating appropriate number of units as per the **Net Asset Value** of the **Unit-Linked funds**, as on the due date of credit of the Guaranteed Loyalty Additions. The **Top-Up Premiums** do not qualify for any Guaranteed Loyalty Addition.

### 2.3 Surrender Value

2.3.1 A **Surrender Value** is only payable after the first three (3) **Policy Years**. The **Surrender Value** will be the **Total Fund Value** less the Surrender Charge shown in Section 3 of the **Schedule**.

2.3.2 Upon surrender of **Policy** during the first 3 **Policy Years**, the **Total Fund Value** reduced by applicable surrender charges will be frozen to be settled at the end of three years from the **Date of Commencement** of the **Policy**

2.3.3 For the purpose of computing the **Surrender Value**, the **Total Fund Value** in the **Unit Account** will be determined using the **Net Asset Value** as on the **Relevant Date**.

2.3.4 The **Policy** which continues after the death of the **Insured**, under Section 2.1.1 (c), cannot be surrendered except:

- a) By **Beneficiary** after attaining 18 years of age
- b) In the event of an automatic termination as set out under Section 3.3

2.3.5 In circumstances that **We** may determine as being exceptional, **We** may defer the **Surrender** of the **Policy** for a period not exceeding thirty days (30) from the date of request for **Surrender**. Examples of such circumstances are:

- (i) When one or more stock exchanges which provide a basis for valuation for a substantial portion of the assets of the fund are closed other than for ordinary holidays.
- (ii) When, as a result of political, economic, monetary or any circumstances that are out of **Our** control, the disposal of the assets of the **Unit-Linked Fund(s)** are not reasonable or would not in **Our** view be reasonably practicable without being detrimental to the interests of the remaining policyholders invested in the **Unit-Linked Fund(s)**.
- (iii) During periods of extreme market volatility during which surrenders would, in **Our** opinion, be detrimental to the interests of the existing policyholders invested in the **Unit-Linked Fund(s)**.
- (iv) In case of natural calamities, strikes, war, civil unrest, riots and bandhs;
- (v) In the event of any circumstance of force majeure or disaster that affects **Our** normal functioning.

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## 2.4 Partial Withdrawals

- 2.4.1 **Partial Withdrawals** can be requested from the **Total Fund Value** if (a) the **Policy** has been in force for at least five (5) years from the **Date of Commencement** by payment of all due Regular Premiums in full and (b) If sought by the **Insured** or by the **Beneficiary (in case of Insured's death)** who has by then at least attained the age of 18 years.
- 2.4.2 Requests for any **Partial Withdrawals** must be given to **Us** in writing and must specify the amount or **percentage of the Total Fund Value** to be partially withdrawn. No **Partial Withdrawal** will be processed if (a) the **Policy** has not been in force for atleast five (5) **Policy Years**, or (b) the amount of **Partial Withdrawal** is less than Rupees Five Thousand (Rs. 5,000/-), or (c) the amount of **Partial Withdrawal** From the 6<sup>th</sup> **Policy Year** exceeds 10% of the **Total Fund Value** as at the beginning of the **Policy Year** in which **Partial Withdrawal** is made or (d) during the last 3 years of the **Policy Term**, **Partial Withdrawal requested** exceeds 25% of the **Total Fund Value** as at the beginning of the **Policy Year** in which **Partial Withdrawal** is made, during or (e) the **Total Fund Value** after any **Partial Withdrawal** would be less than the sum of 120% of the **Annualised Premium** and Surrender Charges.
- Requests will be processed subject to **Our** approval which will be based on the applicable **Unit Linked Fund** rules as on the Relevant Date.
- 2.4.3 Two (2) **Partial Withdrawals** in each **Policy Year** will be processed free of charge. For every **Partial Withdrawal** thereafter, the Partial Withdrawal Charge mentioned in Section 3 of the **Schedule** shall be applicable.
- 2.4.4 Partial Withdrawals will be effected by first canceling any **Units** in the **Top-Up Premium Unit Account** if the **Top-Up Premium** has been invested for at least three (3) years from the date of its receipt. This condition shall not apply if the **Top-Up Premium** is credited to the **Policy** in the three (3) **Policy Years** immediately before the **Date of Maturity**.

## 2.5 Loans

No loans are available under this **Policy**.

## 2.6 Settlement Option

- 2.6.1 If **You** are alive on the **Date of Maturity**, **You** may opt to receive **Your Maturity Benefit** either in a lump sum or in the form of regular payments over a fixed period not exceeding 5 years from the **Date of Maturity** (the “Settlement Period”) or a combination of part lump sum and part regular payments.
- 2.6.2 If **You** choose the Settlement Period option, then
- 2.6.3 **You** must intimate **Us** in writing at least 90 days before the **Date of Maturity** by sending a written request to **Us**, failing which **We** will pay **You** the **Total Fund Value** as on the **Date of Maturity**; and
- 2.6.4 **You** must specify the frequency of such payments. **We** will permit a maximum of 12 withdrawals in any calendar year and each regular payment must be a minimum of 5% of the **Fund Value** (as on the

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date we receive your written request for the Settlement Period option). The value of the regular payments will depend on the performance of the **Unit Linked Funds You** select for investment;

2.6.5 The **Fund Value** payable will be the **Net Asset Value** as on the **Relevant Date** of withdrawal; and

2.6.6 **You** agree and understand that

2.6.6.1 **You** will bear all of the risks of and associated with the performance of the **Unit Linked Funds**; and

2.6.6.2 All applicable Fund Management Charges will continue to be levied during the Settlement Period; and

2.6.6.3 During the Settlement Period, no life or other insurance cover will be provided and upon the **Insured's** death **We** shall only be obliged to return the remaining **Total Fund Value** to **Your Beneficiary** ; and

2.6.6.4 Switching, Partial Withdrawal (other than for the regular payments) and Guaranteed Loyalty Additions are not available during the Settlement Period ; and

2.6.6.5 At any time during the Settlement Period **You** may decide to take the remaining **Total Fund Value** as on the **Relevant Date** and close the **Policy**.

### 3 Premium Provisions

#### 3.1 Regular Premium

3.1.1 **You** must pay the amount of **Regular Premium** on or before its due date. **Regular Premiums** received before the due date will be utilized to purchase units only on the due date of premium payment and will not be entitled to any interest income

3.1.2 **You** may only change the frequency of premium payment with **Our** prior written approval, and such approval if given will only be effective from the following **Policy Year** after payment of applicable Miscellaneous Charges

3.1.3 **All amounts** payable to **Us** or by **Us** shall be paid in Indian Rupees (INR) and will be payable or paid at **Our** Corporate Office, Registered Office, Regional Office or any other office.

#### 3.2 Top – Up Premium

3.2.1 **You** may pay **Top-up Premium** if **You** have paid **Your Regular Premium** as required. **You** must clearly inform **Us** when **You** are paying **Top-up Premium**, otherwise:

a) If the amount paid is equal to the **Regular Premium** due, then it will be accepted as the **Regular Premium** payable on the next due date.

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- b) If the amount paid is less than the **Regular Premium** due, then it will be held in an interest free deposit account for up to 45 days and, when the next installment of **Regular Premium** is due, it will be taken as part payment of the **Regular Premium** then due, provided the balance **Regular Premium** is paid by **You** on that date, else the same shall be returned to **You**. If 45 days pass without the next installment of **Regular Premium** becoming due, then **We** will refund the amount to **You** without interest.

3.2.2 The **Top-Up Premium** can be paid at any time. Each **Top-Up Premium** shall not be less than the then prevailing minimum amount (currently set as Rupees Five thousand (Rs 5,000)) and not more than 25% of the total **Annualized Premiums** paid as on the date **You** wish to pay **Top-Up Premium**.

3.2.3 Allocation of the **Top-Up Premiums** shall be subject to the rules, if any, of the applicable **Unit Linked Fund**.

3.2.4 Top-Up Premium paid is subject to a lock-in period of 3 years from the date of payment for effecting Partial Withdrawals. However such lock-in period shall not be applicable to **Top-Up Premiums** paid during the last 3 years of the **Policy Term**.

### 3.3 Premium Discontinuance

3.3.1 If **You** fail to pay **Regular Premium** due on the premium due date, then **We** will allow a grace period of 30 days (15 days if **Regular Premium** is due monthly).

3.3.2 The **Regular Premium** due is not paid within the grace period and this occurs in the first 3 **Policy Years**, then upon the expiry of the grace period, the life cover will immediately cease to exist and the **Policy** will lapse with effect from the due date of first unpaid **Regular Premium**. **We** will cease deducting **Mortality Charges**; however Fund Management Charges & Policy Administration Charges will continue to be levied as shown in Section 3 of the **Schedule**. The **Units** in **Your Unit Account** shall be subject to the performance of the underlying **Unit Linked Funds**. **You** may apply to reinstate the **Policy** within 2 years from the due date of the first unpaid **Regular Premium** subject to the reinstatement conditions set out in 3.3.4 below. If the **Policy** is not reinstated within 2 years then it will automatically terminate at the earliest of the following:

- a) The later of the end of the 2 year period (as mentioned above) or the end of the third Policy Year, in which case we will pay **You** the **Surrender Value** as on the **Relevant Date**; or
- b) **Your** death, in which case **We** will pay the **Beneficiary or Appointee** (in case **Beneficiary** is a minor) the **Total Fund Value** as on the **Relevant Date**; or
- c) The **Total Fund Value** becoming insufficient to meet the **Policy Charges** as they fall due.

3.3.3 If **Regular Premiums** have been paid for at least three full **Policy Years** and are subsequently unpaid, then the **Policy** will remain in full force for 2 years from the due date of the first unpaid **Regular Premium** and the **Policy Charges** shown in Section 3 of the **Schedule** will continue to be deducted. **Policy** may automatically terminate earlier within the 2 year period if the **Fund Value** becomes equal to the sum of 120% of **Annualised Premium** and applicable surrender charges, at which time the **Surrender Value** will become payable. Subject to 3.3.4 below, **You** may:



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- a) Apply to reinstate the **Policy** within 2 years from the due date of the first unpaid **Regular Premium** subject to the reinstatement conditions at 3.3.4 below; or
- b) Surrender the policy in which case **We** will pay **You** the **Surrender Value** as on the **Relevant Date**; or
- c) Continue the **Policy** beyond the 2 year period without paying further **Regular Premium** as long as **You** request this to **Us** in writing at least 7 days before the expiry of the said 2 year period. If **We** agree to the continuation request, then the **Policy** will continue in full force and **Policy Charges** will continue to be deducted, however the benefits under Sections 2.1.1 (b) and 2.1.1 (c) shall no longer be applicable and in the event of the death of the **Insured** the **Policy** shall terminate upon payment of the **Base Sum Assured** to the **Beneficiary**. The **Policy** shall automatically terminate when the **Surrender Value** reaches 120% of **Annualized Premium**, at which time we will pay you the **Surrender Value** per 2.3 above.
- d) If **You** do not exercise any of the option mentioned under section 3.3.3.2 and 3.3.3.3 within the 2 year period then the **Policy** shall automatically terminate at the end of the 2 year period **We** will pay **You** the **Surrender Value** per 2.3 above.

3.3.4 The reinstatement of the **Policy** and the terms on which it is reinstated will be in **Our** sole and absolute discretion. **We** shall not reinstate the **Policy**, unless:

- a) **You** have given written notice to **Us** of **Your** intention to reinstate at least 7 days before the end of the 2 year period from the due date of the first unpaid **Regular Premium**; and
- b) **You** meet **Our** underwriting requirements, at the time of reinstatement and
- c) **You** provide **Us** with all the information and documentation that **We** may seek for the purposes of reinstatement; and
- d) **You** have agreed to such terms that **We** may seek or impose as a condition of reinstatement; and
- e) **You** have paid all unpaid **Regular Premium** due between the date of default to the proposed date of reinstatement ; and
- f) **You** agree to the deduction of applicable **Policy Charges**; and
- g) **You** agree that any reinstatement to which **We** consent shall only be effective from the date of **Our** written endorsement of reinstatement.

### 3.4 Premium Redirection

All premiums (including **Top –up Premium**) will be allocated to the funds specified in **Your** application and allocated in the proportion also specified in **Your** application. **You** may change the premium allocation proportion only twice every **Policy Year**. . Any change **You** make must comply with the applicable rules of the **Unit Linked Fund**, if any, and will only be processed if (a) the sum of the proportionate allocations is equal to

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one hundred percent (100%); and (b) the allocation proportion for any one fund is at least twenty percent (20%) of the premium.

### 3.5 Switches between Unit Linked Funds

3.5.1 In addition to requesting a change in premium allocation between **Unit Linked Fund/(s)** (subject to the applicable rules, if any, of the **Unit Linked Fund/(s)**, **You** may also request a switch between existing investments in **Unit Linked Funds provided the policy is in force**. (subject to their applicable rules). **Your** request to switch between **Unit Linked Funds** must be made to us in writing.

3.5.2 The first twelve (12) switches are free of charge in a **Policy Year**. Any subsequent switch in the same **Policy Year** will be charged as shown in section 3 of the **Schedule**.

3.5.3 The minimum amount of any switch must be at least Rupees five thousand (Rs. 5000/-).

## 4 Fund Provisions

### 4.1 Unit Allocation

The **Base Premium/Top-up premium** (if any) net of allocation charges will be allocated to the **Unit Linked Funds** **You** had chosen in the **Application**, subject to a minimum allocation proportion of fund being 20% and further subject to applicable rules, if any, of the said **Unit Linked Fund**.

The **Base Premium/ Top-up premium** (if any) net of allocation charges will be used to buy **Units** in the chosen **Funds** using the **Net Asset Value** as determined in Section 4.4 subject to the following:

4.1.1 If the premium is received by Local Cheque/DD (payable at par where the premiums are received) before 1500 hours on a **Business Day**, the **Valuation Date** will be the same **Business Day**.

4.1.2 If the premium is received by Local Cheque/DD (payable at par where the premiums are received) after 1500 hours on a **Business Day**, the **Valuation Date** will be the next **Business Day**.

4.1.3 If the premium is received by any other authorized mode, the **Valuation Date** will be the **Business Day** on which the payment is realised.

4.1.4 If no valuation is undertaken on a **Business Day**, then the **Valuation Date** will be the date when the next valuation is done. **Regular Premium** received prior to the due date will be allocated to the chosen **Unit Linked Funds** only on the due date.

### 4.2 Unit Allocations & Nominal Value

**Unit** allocations will be rounded up to four decimal places. The nominal value of **Units** is Rs.10 each

### 4.3 Valuation of Funds

4.3.1 The assets to which the **Unit Linked Funds** are referenced will be valued daily and will be based on whether overall **Units** are to be purchased (Appropriation price) or sold (Expropriation price) in the **Unit Linked Funds** in order to meet the day to day transactions in that **Unit Linked Fund**.

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4.3.2 **We** will determine the Appropriation price using the following methodology:

(Market value of the assets held by the **Unit Linked Fund** plus expenses incurred in the purchase of assets plus the value of any current assets plus any accrued income net of Fund Management Charges as shown in Section 3 of the **Schedule** less the value of any current liabilities less provisions, if any)/number of outstanding units in the relevant **Unit Linked Fund**.

4.3.3 **We** will determine the Expropriation price of a **Unit Linked Fund** using the following methodology:

(Market Value of the assests held by the **Unit Linked Fund** less the expenses incurred in the sale of such assets plus the value of any current assets plus any accrued income net of Fund Management Charges as shown in Section 3 of the **Schedule** less the value of any current liabilities, less provisions, if any)/number of outstanding in the relevant **Unit Linked Fund**.

4.3.4 **We** shall make all decisions about the selection and valuation of the assets to which a **Unit Linked Fund** is referenced subject to regulatory guidelines in the regard.

4.3.5 The **Unit Linked Fund** value will be calculated using the **Net Asset Value** on the corresponding **Valuation Date** falling on or immediately after the **Relevant Date**. If a request/notice is received:

- a) Before 1500 hours on a **Business Day**, the **Valuation Date** will be the same **Business Day**;
- b) After 1500 hours on a **Business Day**, the **Valuation Date** will be the next **Business Day**.

4.3.6 If no valuation is undertaken on a **Business Day**, then the **Valuation Date** will be the date when the next valuation is done.

4.3.7 **We** reserve the right to change these rules by sending **You** 15 days prior written notice.

#### 4.4 Calculation of Net Asset Values

**We** will calculate the **Net Asset Value** in accordance with the following formula:

(Market/Fair value of investments +/- Expenses incurred + Current Assets + Accrued Income – Current Liabilities and Provisions – Fund Management Charge) / (Number of outstanding **Units** under the relevant **Unit Linked Fund**)

The **Net Asset Value** will be rounded up to four decimal places but there will be no difference between the prices at which **Units** are bought or sold on a particular day.

#### 4.5 Limitation of Interest

The allocation of units to the **Unit Account** shall be notional and shall operate solely for the purpose of determining the value of the benefits under the **Policy**. The assets to which the **Unit Linked Funds** are referenced, and any income arising from these assets, is and shall remain **Our** property at all times. Accordingly, the **Policy** does not confer any title to or any beneficial interest in any such assets or **Our** other assets, or to any income from these assets including, but not limited to, any assets to which any **Unit Linked Fund** is referenced or income from it.

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#### 4.6 Changes in existing Fund

- 4.6.1 **We** may at **Our** sole and absolute discretion establish a new **Unit Linked Fund** or close any of the existing **Unit Linked Funds** stated in Section 2 of **The Schedule** with the prior approval of the Insurance Regulatory and Development Authority
- 4.6.2 **You** will be given at least 4 weeks prior written notice of the **Unit Linked Fund** closure date. If **You** have not informed **Us** of another **Unit Linked Fund** to which the closing **Fund Value** is to be switched before the **Unit Linked Fund** closure date, then **We** will automatically switch the said **Fund Value** to the **Unit Linked Fund** which offers the highest proportion of investment in Government Securities. **We** will not charge any switching fee for any such **Unit Linked Fund** closure

#### 4.7 Change to Term and conditions

- 4.7.1 **We** reserve the right to change these terms and conditions, the rules for the **Unit Linked Funds** and the benefits conferred by the **Policy** if there is a change in the law, legislation or taxation affecting **Us** or the **Unit Linked Funds** or the **Policy**, or if there is a change in circumstances which makes it impossible or impracticable for **Us** to follow these terms and conditions with prior approval from the Insurance Regulatory and Development Authority.
- 4.7.2 **We** will intimate **You** about any changes to the terms and conditions, rules for the **Unit Linked Funds** and benefits within four weeks from the date of effecting such changes. If **You** do not agree with the changes and do not so intimate **Us** within four weeks after **We** have sent intimation thereof, it will be deemed that **You** have accepted the change. If **You** give notice of **Your** objection within 4 weeks after the company has sent intimation thereof, **You** will be allowed to **Surrender** the **Units** in the **Unit Account** and terminate the **Policy**.

## 5 Ownership Provisions

### 5.1 The Policyholder

**You** are the Policyholder of this **Policy** as shown on Section 1 of the **Schedule** until changed. Only **You** can exercise all rights, privileges and options provided under this **Policy** subject to any assignee's rights.

### 5.2 Nomination & Assignment

- 5.2.1 Only at the proposal stage you may name beneficiary under this Policy. No Nomination is permitted under this **Policy**.
- 5.2.2 If the **Beneficiary** dies before the **Insured** during the **Policy Term**, then **You** can choose from any one of the below mentioned options:
- a) Continue the **Policy** on original terms by substituting another **Beneficiary**
  - b) **Surrender** the **Policy** and take the surrender benefit as per Section 2.3
- 5.2.3 **Assignment** is not allowed under this **Policy**

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5.2.4 In registering a nomination, **We** do not accept any responsibility or express any opinion as to its validity or legality.

## 6 Termination of Policy

The **Policy** will be terminated on the earliest of the following:

- a) The date of confirmation by **Us** of the **Surrender** of the **Policy**
- b) **Date of Maturity** of the **Policy** if **You** have opted for lumpsum payment, subject to the provisions of section 2.2
- c) Automatic termination as described in Section 3.3

## 7 General Provisions

7.1 **Free Look Period:** You have the right to cancel the **Policy** by giving written notice to **Us** and **You** will receive the premiums invested into the funds at the **NAV** as at the date of cancellation along with the charges paid after deducting (a) proportionate Risk Premium (charges for mortality) for the period of cover and (b) medical examination costs and (c) stamp duty, which has been incurred for issuing the **Policy**. Such notice must be signed by **You** and received directly by **Us** within 15 days after **You** or **Your** designated agent receive the **Policy**.

7.2 **Grace period:** **You** fail to pay **Regular Premium** due on the due date, then **We** will allow a grace period of 30 days, 15 days if **Regular Premium** is due monthly (the “Grace Period”). The **Policy** will remain in force during the Grace Period. If any Regular Premium remains unpaid at the end of its Grace Period, the **Policy** shall lapse from the due date of the first unpaid Regular Premium except in the event that all the Regular Premiums for the first 3 **Policy Years** have been paid. The above condition is not applicable for **Single Premium** Policies

7.3 **Taxes:** The tax benefits on the **Policy** shall be as per the prevailing tax laws in India and amendments thereto from time to time. In respect of any payment made or to be made under this **Policy**, **We** will deduct or charge taxes including service tax and other levies as applicable at such rates as notified by the Government or such other body authorized by the Government from time to time

7.4 **Suicide:** If the **Insured** commits suicide whilst sane or insane within One (1) year from the **Date of Issue** or the date of the last reinstatement, whichever is later, **Our** liability to make any payment under this **Policy** shall be limited to the **Total Fund Value** as on the **Relevant Date**.

7.5 **Currency & place of payment:** All amounts payable either to or by **Us** will be paid in the currency shown in Section 1 of the **Schedule**. Such amounts will be paid by a negotiable bank draft or cheque drawn on a bank in the country in which the currency of this **Policy** is denominated

7.6 **Disclosure:** This **Policy** has been issued on **Your** representation that **You** have made full and accurate disclosures of all material facts and circumstances and that **You** have not misrepresented or suppressed any material facts or circumstances. In the event it comes to **Our** knowledge that **You** have misrepresented or suppressed any material facts and circumstances **We** shall reserve the right to take such action, as **We** deem appropriate including cancellation of the **Policy** and forfeiture of the **Regular Premium(s)** received.

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If **You** or anyone acting for **You** or at **Your** direction or with **Your** knowledge makes or advances any claim knowing it to be false, fraudulent or dishonest in any respect, then this **Policy** will be void and any payments due to **You** or made by **You** will be forfeited.

**7.7 Proof of Age:** Subject to Section 45 of the Insurance Act 1938, if the actual age of the **Insured** differs from the **Age** stated in the **Application** then:

7.7.1 If the **Insured's** actual age is higher than **Age** stated in the **Application**, then the accumulated difference between the **Mortality Charges** applied and applicable to the actual age will be paid to **Us** from the **Date of commencement** with interest at such rate and in such manner as **We** charge for the late payment of **Regular premium**. The difference so paid will not be used to buy **Units**. If such difference and interest is not paid within of it being requested, **We** are hereby authorised to recover the same by the cancellation of **Units**.

7.7.2 If the **Insured's** actual age is lower than **Age** stated in the **Application**, the **Mortality Charges** shall be altered corresponding to the actual age from the **Date of commencement** and **We** may, at **Our** discretion, refund without interest the accumulated difference between the corrected **Mortality Charges** and the original **Mortality Charges**.

7.7.3 If the **Insured's** actual age is such that it would have made him ineligible for this **Policy**, then **We** may at **Our** option cancel the **Policy** and refund surrender value.

## 7.8 Claims Procedure

7.8.1 **We** will not be obliged to make any payment of **Death Benefit** unless and until **We** have received all of the information and documentation **We** request, including but not limited to

- The original **Policy** document.
- The Claim forms as prescribed by **Us**.
- The official death certificate issued by a competent governmental authority.
- Written intimation of death by the **Beneficiary**, Appointee or legal heir.
- First Information Report, Police inquest report and a post-mortem report where the death is due to an unnatural cause.
- Proof of title to the **Policy** where applicable
- **Beneficiary/legal heir** Identification and Address proof as per regulatory requirement.

7.8.2 **We** will not be obliged to make any payment of the **Maturity Benefit** unless and until **We** have received all of the information and documentation **We** request, including but not limited to

- The original **Policy** document
- The claim forms as prescribed by **Us**
- The discharge voucher as prescribed by **Us**

**7.9 Loss of the Policy document:** If the **Policy** is lost or destroyed, **You** may make a written request for a duplicate **Policy** which **We** will issue duly endorsed to show that it is in place of the original document, as long as **You** first pay **Us** the fee **We** prescribe for issuing the duplicate **Policy**. Upon the issue of a duplicate **Policy**, the original will cease to have any legal force or effect.

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**7.10 The Policyholder’s Rights:** To exercise **Your** rights, under this **Policy**, **You** should follow the procedures stated in this **Policy**. If **You** want to request a change in payment mode, payment of **Top-Up Premium**, change in **Beneficiary**, change an address or any other action by **Us**, **You** should do so only on the forms prescribed for each purpose. These forms are available from the **Your** Financial Advisor or from **Our** local office.

**7.11 Travel, Residence and Occupation:** This **Policy** does not impose any restrictions as to travel, residence or occupation, except as otherwise provided in any special provisions to this **Policy** or notified by local governments for travel advisory risks.

**7.12 Governing Law & Jurisdiction:** The terms and conditions of the **Policy** shall be governed by and be subject to Indian law and be subject to the sole and exclusive jurisdiction of the courts situated in Bangalore.

**7.13 Address for Communication:** All notices and communications in respect of this **Policy** shall be addressed to **Us** at the following address:

**MetLife India Insurance Company Limited**  
**Registered Office, ‘Brigade Seshamahal’**  
**5, Vani Vilas Road,**  
**Basavanagudi,**  
**Bangalore – 560 004.**

**7.14 Grievance Redressal Mechanism**

In case **You** have any query or complaint/grievance, **You** may approach **Our** office at the following address:

**MetLife India Insurance Company Ltd.,**  
**‘Brigade Seshamahal’**  
**5 Vani Vilas Road**  
**Basvangudi**  
**Bangalore – 560 004**  
**India.**

**Toll Free Help line: 1-800-425-6969 (8am –8pm)**

**Phone: +91 80 2650 2244**

**Fax +91 80 41506969**

**Email: [indiaservice@metlife.com](mailto:indiaservice@metlife.com)**

**Web: [www.metlife.co.in](http://www.metlife.co.in)**

Please address **Your** queries or complaints to the Customer Services Department, and **Your** grievances to the Grievance Redressal Officer, who are authorized to review **Your** queries or complaints or grievances and address the same. Please note that only an officer duly authorized by **Us** has the authority to resolve **Your** complaints and grievances. **We** shall in no way be responsible, or liable, or bound by, any replies or communications or undertakings, given by or received from, any financial advisor or any employee who was involved in selling **You** this **Policy**.

**7.15** In case **You** are not satisfied with the decision of the above office, or have not received any response within 10 days, **You** may contact the following official of the Insurance Regulatory and

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Development Authority for resolution:

**Grievance cell (Complaint against Life insurer)**  
**Insurance Regulatory and Development Authority**  
**Parishrama Bhawanam, 5-9-58/B, Basheerbagh, Hyderabad – 500 004.**  
**Phone: +91-40- 6682 0964/6678 9768 (Ext –251)**  
**E-mail: [lifecomplaints@irda.gov.in](mailto:lifecomplaints@irda.gov.in)**

7.16 In case **You** are not satisfied with the decision/resolution of the Company, **You** may approach the Insurance Ombudsman at the address enclosed as Annexure A, if **Your** grievance pertains to:

- Insurance claim that has been rejected or dispute of a claim on legal construction of the **Policy**
- Delay in settlement of claim
- Dispute with regard to premium
- Non-receipt of **Your Policy** document

The complaint should be made in writing duly signed by the complainant, **Beneficiary** or by his legal heirs with full details of the complaint and the contact information of complainant

7.17 As per provision 13(3) of the Redress of Public Grievances Rules 1998, the complaint to the Ombudsman can be made:

- Only if the grievance has been rejected by the Grievance Redress Machinery of the Insurer
- Within a period of one year from the date of rejection by the insurer
- If it is not simultaneously under any litigation.

#### 7.18 **Section 45 of the Insurance Act 1938**

No policy of life insurance effected before the commencement of this Act shall after the expiry of two years from the date of commencement of this Act and no policy of life insurance effected after the coming into force of this Act shall after the expiry of two years from the date on which it was effected, be called in question by an insurer on the ground that a statement made in the proposal for insurance or in any report of a medical officer, or referee, or friend of the insured, or in any other document leading to the issue of the policy, was inaccurate or false, unless the insurer shows that the such statement was on material matter or suppressed facts which it was material to disclose and that it was fraudulently made by the policy owner and that the owner knew at the time of making it that the statement was false or that it suppressed facts which it was material to disclose:

Provided that nothing in this section shall prevent the insurer from calling for proof of age at any time if he is entitled to do so, and no policy shall be deemed to be called in question merely because the terms of the policy are adjusted on subsequent proof that the age of the life insured was incorrectly stated in the proposal.