

PNB MetLife India Insurance Company Limited. (Insurance Regulatory and Development Authority Life Insurance Registration No. 117) Registered Office: 'Brigade Seshamahal', 5, Vani Vilas Road, Basavanagudi, Bangalore - 560 004, <a href="www.pnbmetlife.co.in">www.pnbmetlife.co.in</a>, Fax: +91-80-4150 6969

## Terms & Conditions - Met Easy Super Unit Linked Life Insurance Plan (Non Par) UIN 117L069V02

### 1. Basic Definitions

The words or terms below that appear in this Policy in Initial Capitals and **bold** type will have the specific meaning given to them below. These defined words or terms will, where appropriate to the context, be read so that the singular includes the plural, and the masculine includes the feminine.

- 1.1. Age means age of the Insured as of his last birthday and is as shown in Section 1 of the Schedule.
- 1.2. Annualized Premium means one full year's Regular Premium.
- 1.3. Application means the proposal form and any other information given to Us to decide whether and on what terms to issue this Policy.
- 1.4. Appointee means the person You have named to receive payment under this Policy if the Nominee is a minor at the time payment becomes due under this Policy.
- 1.5. Basice Sum Assured means the amount of life insurance cover as chosen by You and is shown in Section 1 of the Schedule.
- 1.6. Business Day means a working day of Our Registered office.
- 1.7. Cost of Insurance means the cost per Rs 1000 of insurance cover as laid out in the "Table of Cost of Insurance Charges"
- 1.8. Cost of Rider Cover means the cost per Rs 1000 of Rider Cover.
- 1.9. Date of Commencement means the date on which the risk under this Policy becomes effective and is as shown in Section 1 of the Schedule.
- 4.9.1.10.Date of Discontinuance means the date on which We receive intimation from You about the discontinuance or surrender of the Policy or on the expiry of the notice period provided for in Clause 3.2.1
- 1.10.1.11. Date of Issue means the date on which this Policy is issued after We have accepted the risk under the Application.
  The Date of Issue is shown in Section 1 of the Schedule.
- 1.11.1.12. Date of Maturity means the expiry date of this Policy as shown in Section 1 of the Schedule.
- 1.12.1.13.Death Benefit means the amount payable under this Policy in accordance with clause 2.1 on the death of the Insured.
- 1.13.1.14. Discontinued Policy means a Policy:
  - a) Which is not revived during the stipulated revival period specified in the Policy or
  - b) Which You have surrendered in accordance with this Policy.

<del>b)</del>

- 1.15. Discontinued Policy Fund means a separately identifiable fund that constitutes of the fund value/policy account value of the polices issued by Us which are discontinued.
- 1.14.1.16.Insured means the person insured as named in Section 1 of the Schedule.
- 1.15.1.17. Maturity Benefit means the amount payable under this Policy in accordance with clause 2.2 on the Date of Maturity.
- 4.16.1.18.Mortality Charge means the charge towards providing life insurance cover and is as shown in Section 3 of the Schedule.
- 1.17.1.19.Net Asset Value ("NAV") of a Unit Linked Fund means the price of a unit in a Unit Linked Fund at which We would allocate or cancel Units in that Unit Linked Fund at each Valuation Date.
- 1.18.1.20.Nominee means the person named in the Schedule who is nominated by You, to receive the benefits under this Policy on the death of the Insured, before the Date of Maturity.
- 1.19.1.21.Partial Withdrawal means any part of the Unit Account that You encash in accordance with clause 2.3.

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- 1.20.1.22.Policy means this document, any endorsements issued by Us, the Schedule and the Application.
- 1.21.1.23.Policy Anniversary means the date immediately following completion of the first Policy Year and the same date every year thereafter until the Date of Maturity
- 1.22.1.24.Policy Charges means the charges shown in Section 3 of the Schedule. Policy Charges are applicable and will be determined in the manner shown in Section 3 of the Schedule subject to the terms and conditions of the Policy.
- 1.23.1.25.Policy Month means the one month period between the Date of Commencement and every subsequent month thereafter until the Date of Maturity.
- 4.24.1.26. Policy Term means the period between the Date of Commencement and the Date of Maturity. The duration of the Rider Cover, if opted, is specified in Section 1 of the Schedule and it may cease prior to the Date of Maturity.
- 1.25.1.27.Policy Year refers to the one year period between the Date of Commencement and every subsequent year thereafter until the Date of Maturity.
- 1.26.1.28.Premium Payment Term means the period for which the premiums are payable and is as shown in the Section 1 of the Schedule.
- 1.27.1.29.Regular Premium refers to the amount which You must pay in accordance to the frequency as specified in the Schedule for the Base Sum Assured during the Premium Payment Term and is as shown in Section 1 of the Schedule
- 4.28.1.30.Regular Premium Fund Value means the total number of Units in the Regular Premium Unit Account of this Policy multiplied by the Net Asset Value as at the Relevant Date.
- 4.29.1.31.Regular Premium Unit Account means Your Unit Account pertaining to the Regular Premium.
- 1.30.1.32. Relevant Date means :
  - 4.30.1.1.32.1. Our date of receipt of Your written notice/request for switches, Partial Withdrawal, surrender or termination of the Policy, or a free-look cancellation, Policy loan request and Policy loan repayment.
  - 1.30.2.1.32.2. Our date of receipt of notice of the death of the Insured in the case of a Death Benefit claim.
  - 4.30.3.1.32.3. The Date of Maturity in the case of a Maturity Benefit claim.

The rules in this regard are as follows:

- If the request is received before 15.00 hours on a Business Day, the corresponding Valuation Date is the same Business Day.
- If the request is received after 15.00 hours on a Business Day, the corresponding Valuation Date is the next Business Day.
- 1.31.1.33.Rider means the additional benefit as described therein which You have chosen over and above the Base Sum
  Assured
- 1.32.1.34.Rider Cover means the amount of coverage under the Rider chosen by You as shown in Section 1 of the Schedule
- 1.33.1.35.Rider charges means the amount that will be deducted from Your Regular Premium Fund Value over and above mortality charges
- 4.34.1.36.Schedule means the schedule We issue along with any annexure, unit statement, tables or endorsements attached to it from time to time
- 1.35.1.37.Unit Linked Fund means a separately identifiable investment-linked fund set up and managed by Us for the purpose of achieving the objectives of the fund. The Unit Linked Funds available under this Policy are mentioned in Section 2 of the Schedule
- 1.36.1.38.Unit means a notional and proportionate part of the Regular Premium Unit Account created upon the allocation of Regular Premium
- 4.37.1.39. Unit Account means the notional accounts that We administer in which Your Units pertaining to Regular Premium are allocated or redeemed.
- 1.38.1.40. Valuation Date means the date on which the assets to which a Unit Linked Fund is/are referenced, are valued and the date on which NAV (s) is/ are determined.
- 1.39.1.41.We, Us or Our means PNB\_MetLife India Insurance Company Limited.
- 1.40.1.42. You or Your means the Policyholder, as named in Section 1 of the Schedule

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## 2. Policy Benefits

Met Easy Super is the name of the product offered by us under this **Policy**. It is a non-participating unit linked life insurance plan, which matures on the **Date of Maturity**. **Your Policy** provides the following benefits:

#### 2.1. Death Benefit

- 2.1.1. If the Insured dies before attaining Age 60 during the Policy Term and while the Policy is in force, then We will pay You or the Nominee the highest of:
  - (a) The Regular Premium Fund Value as on the Relevant Date; or
  - (b) The Base Sum Assured, less any and all Partial Withdrawals made from the Regular Premium Unit Account in the 24 months immediately preceding the Insured's death; or
  - (c) 105% of the total **Regular Premiums** received under the **Policy**.
- 2.1.2. If the Insured dies after attaining Age 60 during the Policy Term and while the Policy is in force then

We will pay You or the Nominee the highest of:

- (a) The Regular Premium Fund Value as on the Relevant Date; or
- (b) The Base Sum Assured less the higher of:
  - (i) all **Partial Withdrawals** made from the **Regular Premium Unit Account** in the 24 months immediately preceding the **Insured's** death; or
  - (ii) all **Partial Withdrawals** made from the **Regular Premium Unit Account** after the **Insured** having attained the age of 60; or
- (c) 105% of the total Regular Premiums received under the Policy.

Accidental Death Benefit Rider (UIN: 117A011V01)

If You have opted for this Rider and the Insured dies due to an Accident as defined in the Rider terms and conditions, then We will pay the Rider Cover in addition to any payment due under the Policy.

## 2.2. Maturity Benefit

If the Insured is alive on the Date of Maturity and the Policy is in force, then We will pay You the Regular Premium Fund Value as on the Relevant Date. You have the following options to choose from for receiving the Maturity Benefit:

## **Settlement Option**

You may exercise one of the following Settlement Options by giving **Us** written notice at least 90 days before the **Date of**Maturity specifying which of the options You wish to exercise along with any information or documentation that **We** request:

(a) Receive the Regular Premium Fund Value as at the Date of Maturity in entirety.

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- (b) Receive the Regular Premium Fund Value as at the Date of Maturity in equal installments at the regular intervals specified by You, in Your notice setting out Your Settlement Option, for a period not exceeding 5 calendar years from the Date of Maturity.
- (c) Receive a specified portion of the Regular <u>Premium</u> Fund Value as at the Date of Maturity on the Date of Maturity and receive the remainder of the Regular <u>Premium</u> Fund Value in equal installments at the regular intervals specified by You, in Your notice setting out Your Settlement Option, for a period not exceeding 5 calendar years from the Date of Maturity.

The default Settlement Option in case of non-receipt of the aforesaid notice shall be option (a).

You understand and agree that if the Settlement Option (b) or (c) is exercised, then:

- (a) all investment risks in the investment portfolio shall continue to be borne by **You**;
- (b) the Settlement Option shall be administered in accordance with Our rules as applicable from time to time. Currently, the minimum amount for each installment is 5% of the Total Regular Premium Fund Value and the maximum payment frequency is monthly;
- (c) no Partial Withdrawals or fund switches shall be allowed after the Date of Maturity even if the Settlement Option is in force;
- (d) You may terminate the Policy at any time when the Settlement Option is in force and We will pay the balance of the Regular Premium Fund Value as on the date of termination;
- (e) Only the Fund Management Charges as specified in the Schedule shall be levied when the Settlement Option is in force.

If the Insured dies after the Date of Maturity but before the end of the term of the Settlement Option, only the balance of the Regular Premium Fund Value as on the Relevant Date shall be payable and the Policy shall immediately and automatically terminate.

## 2.3 Partial Withdrawals

After the completion of the first 5 **Policy Years** if the **Policy** is in force, all due **Regular Premium** has been received in full ,**You** may make a **Partial Withdrawal** by giving **Us** a written request specifying the amount of the proposed **Partial Withdrawal** provided that:

- 2.3.1. The proposed Partial Withdrawal amount is not less than Rs.5, 000.
- 2.3.2. The Regular Premium Fund Value after any Partial Withdrawal should not be less than 120% of the Annualized Premium
- 2.3.3. All requests for a Partial Withdrawal will be subject to Our approval and based on the rules of the applicable Unit Linked Funds.
- 2.3.4. Only one (1) Partial Withdrawal in any Policy Year from the Regular Premium Unit Account will be free of charge. For any other Partial Withdrawal in that Policy Year, the Partial Withdrawal Charge specified in Section 3 of the Schedule shall be applicable.
- 2.3.5. All Partial Withdrawals will be affected by cancelling Units from the Regular Premium Unit Account.

## 8. Premium/Sum Assured Provisions

You are required to pay the premiums on the due dates during the  $\mbox{\bf Premium Payment Term}\,$  .

3.1. Regular Premium/Rider Premium (if opted for)

4.1.1.3.1.1 You must pay the amount of Regular Premium as shown in section 1 of the Schedule on or before its due date. Regular Premiums received before the due date shall be credited to Your Policy only on the due date. If You have

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chosen a **Rider Cover**, then the charges towards the **Rider Cover** will be recovered by way of unit deduction. No additional premium is required to be paid towards **Rider Cover**.

1.1.2.3.1.2. Section 1 of the Schedule shows the Premium Payment Term chosen by You. All taxes cess, surcharge and other levies, whether existing now or introduced in the future, will be levied, as and when applicable, on the premiums or on any charges as applicable, to be paid by You or recovered by way of unit deduction.

1.1.3. You may change the frequency of premium payment by giving Us written notice. The revised frequency shall only be applicable once We have approved the same by issuing an endorsement to the Schedule and from next monthly Policy Anniversary.

1.1.4.3.1.3 All amounts payable to Us or by Us shall be paid in Indian Rupees and will be payable or paid at Our Corporate Office, Registered Office, Regional Office or any other office.

### 3.2. Premium Discontinuance & reinstatement

- 3.2.1. If the Regular Premium is not received by the expiry of the Grace Period, We, will, within 15 (Fifteen) days of the expiry of the Grace Period, give a written notice to You to exercise one of the following options in writing within 30 (Thirty) days of the receipt of such notice ("Notice Period"):
  - a) Revive the Policy within 2 years from the Date of Discontinuance ("Revival Period");
  - b) Complete withdrawal (i.e. surrender) of the Policy without any risk cover.
- 3.2.2. If the complete withdrawal option is exercised by You, the provisions as mentioned in clause 3.3.2 relating to surrender of the Policy prior to expiry of the 5th Policy Year ("Lock in Period") will become applicable.
- 3.2.3. If You do not exercise any of the above options during the Notice Period, You will be deemed to have completely withdrawn from the Policy, and the provisions as mentioned in clause 3.3.2 shall apply.
- 8.2.4. During the period up to the Date of Discontinuance, the risk cover will continue and all Charges under the Policy, will continue to apply.
- 3.2.5. If You have either:
  - i. Exercised the option to revive the Policy within the Revival Period; or
  - ii. Exercised the option to completely withdraw from the Policy; or
  - iii. Not paid the due Regular Premium by the expiry of the Notice Period and not exercised any of the options mentioned above.

then, on the Date of Discontinuance, We will credit the Regular Premium Fund Value, by creation of Units, into the Discontinuance Policy Fund, after deducting applicable Discontinuance/Surrender Charges. The risk cover under the Policy, will cease and no further Charges will be levied by Us other than the Fund Management Charge applicable on the Discontinuance Policy Fund,

- 3.2.6. On the expiry of the Lock in Period, We will close the Unit Account and the value of Units in the Discontinuance Policy Fund as at that date shall be paid to You, unless You have exercised the option to revive the Policy, within the Revival Period.
- 3.2.7. If You have chosen in writing the option to revive the Policy within the Revival Period, You may exercise any of the following options in writing during the Revival Period:

(a) Revive the Policy:

Revive the Policy subject to the following conditions:

- 1. You give Us a written request to revive the Policy; and
- You/Life Insured produce/s an evidence of insurability, at Your/his own cost, acceptable to Us, as per Our, board approved underwriting policy; and
- 3. You pay Us, all overdue Regular Premium in full.

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On revival, the insurance cover under the <b>Policy</b> as at the <b>Date of Discontinuance</b> will be restored; the funds against Your Policy in the <b>Discontinuance Policy</b> shall be credited back to the Funds chosen by You. Discontinuance/Surrender Charges		Formatted	
deducted will also be added back to the Unit Account.			
The amount of Regular Premium paid on revival, less any Premium Allocation Charges attributable to the Regular Premium		Formatted	
paid on revival in accordance with the ratio in which the Regular Premium, should be allocated in the Funds specified by You.		o mattea	(
will be used to purchase Units at the Unit Price as on the date of revival.			
An amount equal to the Policy Administration Charge falling due between the <b>Date of Discontinuance</b> and the date of revival		Formatted	
will be levied on revival by cancelling Units in the Unit Account at their Unit Price.			(
(b) Complete Withdrawal from the <b>Policy</b> without any risk cover:	[	Formatted	
You exercise the option of complete withdrawal, then, on the date of surrender, the following shall be applicable:	(I	Formatted	
1. If the Lock in Period has not expired, the provisions relating to surrender of the <b>Policy</b> , within the Lock in Period as per	_	Formatted	
clause 3.3.2 shall be applicable.		omacteu	(
2. If the Lock in Period has expired, the provisions relating to surrender of the <b>Policy</b> , after the Lock in Period as per	_	Formattod	
clause 3.3.1 shall be applicable.		Formatted	
(c) Deemed Option;			
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If You do not exercise any option during the Revival Period, then at the expiry of the later of the Revival Period or the Lock in Period, You will be deemed to have completely withdrawn from the <b>Policy</b> , and the provisions of Clause 3.3 shall apply.		Formatted	
renou, regression de deemed to have completely withdrawn norm the <b>Folicy</b> , and the provisions of Clause 5.5 shall apply.			
During the period up to the expiry of the Revival Period or the earlier exercise of any of the above options, the Policy will		Formatted	(
continue to be in discontinuance mode with no risk cover and no Charges shall be levied by Us, other than the Fund  Management Charge applicable on the Discontinuance Policy Fund. If the Insured dies when the Policy is in discontinuance.	/// -		
mode, We, will pay the Fund Value as available in the Discontinuance Policy Fund on the date of death and any			
Discontinuance Charges deducted shall be added back to the said Fund Value if You have not exercised the complete	/		
withdrawal option.			
During the period of discontinuance of the Policy, You shall not be allowed to exercise switches or partial withdrawals.	(I	Formatted	(
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If the Regular Premium is not received in full by the expiry of the Grace Period, We will, within 15 (Fifteen) days of the expiry of the Grace Period, give a written notice to You to exercise one of the following options in writing within 30 (Thirty) days of the		Formatted: List Paragraph, Indent: Left: 0 cm, F 0.95 cm, Outline numbered + Level: 3 + Numberi 2, 3, + Start at: 1 + Alignment: Left + Aligned	ng Style: 1,
If the <b>Regular Premium</b> is not received in full by the expiry of the Grace Period, We will, within 15 (Fifteen) days of the expiry of the Grace Period, give a written notice to <b>You</b> to exercise one of the following options in writing within 30 (Thirty) days of the receipt of such notice ("Notice Period"):		Formatted: List Paragraph, Indent: Left: 0 cm, F 1.95 cm, Outline numbered + Level: 3 + Numberid 1.27 cm, - Start at: 1 + Alignment: Left + Aligned and and at: 1.27 cm, Tab stops: Not at 1.27 cm	ng Style: 1, it: 0 cm +
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If the Regular Premium is not received in full by the expiry of the Grace Period, We will, within 15 (Fifteen) days of the expiry of the Grace Period, give a written notice to You to exercise one of the following options in writing within 30 (Thirty) days of the receipt of such notice ("Notice Period"):  a) Revive the Policy within the Revival Period:  b) Complete withdrawal (surrender) of the Policy without any risk cover:		Formatted: List Paragraph, Indent: Left: 0 cm, F 0.95 cm, Outline numbered + Level: 3 + Numberia 2, 3, + Start at: 1 + Alignment: Left + Aligned a indent at: 1.27 cm, Tab stops: Not at 1.27 cm Formatted Formatted: Font: (Default) Arial, 9 pt Formatted: List Paragraph, Outline numbered + Numbering Style: 1, 2, 3, + Start at: 1 + Alignm	ng Style: 1, ht: 0 cm +
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If the <b>Regular Premium</b> is not received in full by the expiry of the Grace Period, We will, within 15 (Fifteen) days of the expiry of the Grace Period, give a written notice to <b>You</b> to exercise one of the following options in writing within 30 (Thirty) days of the receipt of such notice ("Notice Period"):  a) Revive the <b>Policy</b> , within the Revival Period:  b) Complete withdrawal (surrender) of the <b>Policy</b> , without any risk cover:  If the complete withdrawal option is exercised by <b>You</b> , the provisions relating to surrender of the <b>Policy</b> , after the Lock in Period as per Clause 3.3.1 will be applicable.		Formatted: List Paragraph, Indent: Left: 0 cm, P. 0.95 cm, Outline numbered + Level: 3 + Numberia; 2, 3, + Start at: 1 + Alignment: Left + Aligned a indent at: 1.27 cm, Tab stops: Not at 1.27 cm  Formatted  Formatted: Font: (Default) Arial, 9 pt  Formatted: List Paragraph, Outline numbered + Numbering Style: 1, 2, 3, + Start at: 1 + Alignmaligned at: 0 cm + Indent at: 1.27 cm  Formatted	ng Style: 1, ht: 0 cm +
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# IN THIS POLICY, THE INVESTMENT RISK IN THE INVESTMENT PORTFOLIO IS BORNE BY THE POLICYHOLDER (a) Revive the Policy: Revive the **Policy**, subject to the following conditions: You give Us a written request to revive the Policy; and You/Insured produce/s an evidence of insurability, at Your/his own cost, acceptable to Us as per Our board approved underwriting policy; and 3. You pay Us all overdue Regular Premium in full. The amount of Regular Premium paid on revival, less any Premium Allocation Charges attributable to the Regular Premium paid on revival in accordance with the ratio in which the Regular Premium should be allocated in the Funds specified by You will be used to purchase Units at the Unit Price as on the date of revival. If You do not exercise any option during the Revival Period, then at the expiry of the Revival Period, You will be deemed to have completely withdrawn from the Policy and the provisions of the surrender after the Lock in Period as per clause 3.3 shall be During the period up to the expiry of the Revival Period or the earlier exercise of any of the above options, the Policy will continue with full risk cover and all applicable Charges will be levied during the Revival Period. (b) Complete Withdrawal from the Policy without any risk cover: If You exercise the option of complete withdrawal, then, on the date of surrender, the provisions relating to surrender of the Policy, after the Lock in Period as per clause 3.3 shall be applicable. (c) Convert the Policy into a Paid-Up Policy: If You choose the option to convert the Policy to a Paid-Up Policy, the provisions of Clause 3.2.8.1 (c) shall apply. During the period when the Policy is discontinued, You shall not be permitted to exercise any of the options set out in Clause-4 unless specifically provided otherwise. 3.2.1 If You fail to pay the Regular Premium due on the due date, then We will allow a grace period of 30 days (15 days if the Regular Premium is due monthly). The Policy shall remain in force during the grace period and all applicable charges will continue to be deducted. In case the premiums are not received during the grace period and 30 days have elapsed from the time You received a notice from Us or You have provided a written intimation to the Company, seeking to discontinue the Policy / premium payment under the Policy, then the Policy moves to discontinued fund. In the event Your Policy has moved to discontinued fund, You have an option to reinstate Your Policy within a period of two years from the date of discontinuance or before the expiry of a period of five years from the date of commencement of Your Policy, whichever is earlier. If You choose to reinstate Your Policy, then You shall: Give Us written notice to reinstate the Policy i. Pay in full all the Regular Premiums that would have been payable from the date of default to the proposed date of reinstatement and any revival fee which is specified in Section 3 of the Schedule of Your Policy Document. Give Us all information and documentation We request. You understand and agree that: () It is Our sole and absolute discretion to reinstate the Policy and that there is no obligation on Us to reinstate the Policy even if You have given Us all documentation and We may restrict the terms upon which We may agree to

The reinstatement of the Policy shall not take effect until We have approved the request and the same has been

If You choose to terminate or surrender the Policy without risk cover, and 5 Policy Years have not yet been completed, the Total Fund Value after deduction of discentinuance charges specified in Section 3 of the Schedule of Your Policy Document, will be credited to a Discontinued Policy Fund managed by Us, and this amount will continue to remain in this fund (with deduction of Fund Management Charges of 0.50%) until the 5th Policy Anniversary upon which the Total Fund Value plus

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communicated to You in writing.

interest rate which is at least equal to 4% p.a., during the period, the **Policy** was in discontinued fund, shall be payable to **You** by means of a cheque or demand draft, to be delivered to **Your** last known address or by any other electronic mode of payment. If the **Insured** dies before the 5th **Policy** Anniversary, the **Total Fund Value** as on the date the **Policy** was discontinued plus interest rate which is at least equal to 4% p.a. for the period the **Policy** was in discontinued Fund, will be payable.

3.3.2. The reinstatement of the Policy and the terms on which it is reinstated will be in Our sole and absolute discretion. We shall not reinstate the Policy, unless:

- You have given written notice to **Us** of **Your** intention to reinstate at least 7 days before the end of the 2 year period from the date of discontinuance of **Your Policy** or expiry of the 5 year period for the **Date Of Commencement** whichever is earlier; and
- b. You meet Board approved underwriting requirements, at the time of reinstatement and
- o. You provide Us with all the information and documentation that We may seek for the purposes of reinstatement; and
- b. You have paid all unpaid Regular Premium due between the date of default to the proposed date of reinstatement; and
- b. You agree to the deduction of applicable Policy Charges and Premium Allocation Charges; and
- b. You agree that any reinstatement to which We consent shall only be effective from the date of Our written endorsement of reinstatement.

2.2.3 In the event of reinstatement of **Policy** after the **Policy** has moved to the Discontinued Fund, all due and unpaid premiums shall be payable by **the Policyholder**. The **Policy** shall be revived subject to the Board approved underwriting **Policy** restoring the risk cover along with the investments made in the **Unit Linked Funds** as chosen by the **Policy**holder, out of the discontinued fund less the **Policy** administration charge and premium allocation charge as applicable during the discontinuance period. The discontinuance charges deducted at the time of discontinuance of the **Policy** shall be added back to the **Unit Linked Fund**s

2.2.3.In the event of **Policy** discentinuance after expire of lock in period of 5 years, **We** will send a notice within a period of 15 days from the date of expiry of grace period to a discentinued **Policy**holder giving the following options:

2.2.3.0.Revive the Policy within a period of two years or

2.2.3.0.Complete withdrawal from the Policy without any risk cover

2.2.3.0.Convert the **Policy** into paid-up **Policy**, with the paid-up sum assured calculated by multiplying the sum assured by the total number of premiums paid to the original number of premiums payable as per the terms and conditions of the **Policy** 

2.2.3.In case You choose the option to revive the Policy within a period of 2 years from the date of discontinuance of the premium, the Policy is deemed to be in-force with risk cover as per the terms and conditions of the Policy.

2.2.3.If You do not exercise any option within 30 days from the date of receipt of the notice, the Policy will be treated as if You have opted for complete withdrawal from the Policy without any risk cover. The proceeds of the discontinued Policy will be payable to You immediately upon such discontinuance.

## 3.3. Policy Surrender

- 3.3.1. After the 5<sup>th</sup> Policy Anniversary, You may surrender the Policy at any time during the Policy Term and the <del>Total Regular</del> Premium Fund Value will be payable.
- 3.3.2. Before the completion of the first 5 Policy Years, You may surrender the Policy and the Total-Regular Premium Fund Value after deduction of any Discontinuance Charges specified in Section 3 of the Schedule will be credited to a Discontinued Policy Fund managed by Us, and this amount will continue to remain in this fund (without the deduction of any charges) until the commencement of the 6<sup>th</sup> Policy Year upon which the Total-the relevant Fund Value plus applicable interest computed at a minimum interest of 4%pa shall be payable

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3.3.3. In circumstances that **We** may determine as being exceptional, **We** may with the prior approval of the **IRDA** defer the termination/surrender of the **Policy** for a period not exceeding 30 dayssix months from the date of receipt of request for termination/surrender of the **Policy**. Examples of such circumstances are:

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- 1. When one or more stock exchanges which provide a basis for valuation for a substantial portion of the assets of the fund are closed other than for ordinary holidays.
- 2. When, as a result of political, economic, monetary or any circumstances that are out of **Our** control, the disposal of the assets of the **Unit-Linked Fund** are not reasonable or would not in **Our** view be reasonably practicable without being detrimental to the interests of the remaining **Policyholders** invested in the **Unit-Linked Fund(s)**.
- 3. During periods of extreme market volatility, resulting in non-valuation of funds, during which termination of the **Policy** would, in **Our** opinion, be detrimental to the <u>interests</u> interests of the existing **Policyholders** invested in the **Unit-Linked Fund**.
- 4. In case of natural calamities, strikes, war, civil unrest, riots and bandhs;
- 5. In the event of any circumstance of force majeure or disaster that affects **Our** normal functioning.

## 3.4. Premium Redirection

All premiums paid will be allocated to the funds specified in the **Schedule** and allocated in the proportion also specified in the **Schedule**. **You** may change the premium allocation proportion once every **Policy Year** free of charge. Any subsequent changes in a **Policy Year** will attract the Miscellaneous Charge specified in Section 3 of the **Schedule**. Any change **You** make must comply with the applicable rules of the **Unit Linked Funds**, if any, and will only be processed if (a) the sum of the proportionate allocations is equal to one hundred percent (100%); and (b) the allocation proportion for any one fund is at least twenty percent (20%) of the premium. This facility is not available if the Auto Rebalancing option is in force.

## 3.5. Increase/Decrease in premiums & Increase /Decrease In Sum Assured

You are not allowed to change the Regular Premiums or the Base Sum Assured under this Policy.

## 4. Fund Provisions

## 4.1. Unit Allocation

The **Regular Premium** net of allocation charges will be allocated to the **Unit Linked Funds** specified in the **Schedule** provided that the minimum amount allocated to any **Unit Linked Fund** shall be 20% of the **Regular Premium subject** to applicable rules, if any, of that **Unit Linked Fund**.

The **Regular Premium** net of allocation charges will be used to buy **Units** in the chosen **Unit Linked Funds** by using the **Net Asset Value** calculated in accordance with in Section 4.4 below provided that:

- 4.1.1. If the Regular Premium is received by local cheque/DD (payable at par where the premium is received) before 15:00 hours on a Business Day, the Valuation Date will be the same Business Day.
- 4.1.2. If the Regular Premium is received by local cheque/DD (payable at par where the premium is received) after 15:00 hours on a Business Day, the Valuation Date will be the next Business Day.
- 4.1.3. If the Regular Premium is received by any other authorized mode, the Valuation Date will be the Business Day on which the payment is realized.
- 4.1.4. If no valuation is undertaken on a Business Day, then the Valuation Date will be the date when the next valuation is done. Regular Premium received prior to the due date will be allocated to the chosen Unit Linked Funds only on the due date.

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### 4.2. Unit Allocations & Nominal Value

Unit allocations will be rounded up to four decimal places.

## 4.3. Valuation of Funds

- 4.3.1. The assets to which the Unit Linked Funds are referenced will be valued daily and will be based on whether overall Units are to be purchased (Appropriation price) or sold (Expropriation price) in the Unit Linked Funds in order to meet the day to day transactions in that Unit Linked Fund.
- 4.3.2. We will determine the Appropriation price using the following methodology: (Market value of the assets held by the Unit Linked Fund plus expenses incurred in the purchase of assets plus the value of any current assets plus any accrued income net of Fund Management Charges as shown in Section 3 of the Schedule less the value of any current liabilities less provisions, if any)/number of outstanding units in the relevant Unit Linked Fund.
- 4.3.3. We will determine the Expropriation price of a Unit Linked Fund using the following methodology: (Market Value of the assests held by the Unit Linked Fund less the expenses incurred in the sale of such assets plus the value of any current assets plus any accrued income net of Fund Management Charges as shown in Section 3 of the Schedule less the value of any current liabilities, less provisions, if any)/number of outstanding in the relevant Unit Linked Fund.
- 4.3.4. We shall make all decisions about the selection and valuation of the assets to which a Unit Linked Fund is referenced subject to regulatory guidelines in the regard.
- **4.3.5.** The **Unit Linked Fund** value will be calculated using the **Net Asset Value** on the correspoding **Valuation Date** falling on or immediately after the **Relevant Date**. If a request/notice is received:
  - 4.3.5.1. Before 15:00 hours on a Business Day, the Valuation Date will be the same Business Day;
  - 4.3.5.2. After 15:00 hours on a Business Day, the Valuation Date will be the next Business Day.
- **4.3.6.** If no valuation is undertaken on a **Business Day**, then the **Valuation Date** will be the date when the next valuation is done.
- **4.3.7.** We may change these rules by sending You 15 days prior written notice.

## 4.4. Calculation of Net Asset Value

We will calculate the Net Asset Value in accordance with the following formula:

(Market value of investments held by the fund + value of Current Assets - value of Current Liabilities and Provisions, if any) / (Number of units existing on Valuation Date (before creation / redemption of units)

The **Net Asset Value** will be rounded up to four decimal places but there will be no difference between the prices at which **Units** are bought or sold on a particular day.

## 4.5. Switches between Unit Linked Funds

If the **Policy** is in force **You** may give **Us** a written request to switch between the existing investments in **Unit Linked Funds** provided that:

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- 4.5.1.1. The proposed switch is in accordance with the rules applicable to the Unit Linked Funds;
- **4.5.1.2.** The first 4 switches in any **Policy Year** will be free of any charges. All subsequent switches in that **Policy Year** will be subject to the applicable charges specified in Section 3 of the **Schedule**.
- 4.5.1.3. All request for switches made through Our online Policy Portal will be free of any charges.
- 4.5.1.4. the minimum amount for any proposed switch is Rs.5,000.
- 4.5.1.5. We shall not approve of the request switch if the Auto Rebalancing Option is in force under the Policy.

## 4.6. Auto Rebalancing Option

- 4.6.1. In case You have chosen the Auto Rebalancing Option, Your investible premiums will be invested between Flexi Cap Fund and Protector II Fund in the proportions as chosen by You (allocation proportion to be minimum 20% in any of the above 2 funds and total of both the funds to be equal to 100%).
- **4.6.2.** Depending on the rebalancing trigger level chosen by **You** (10%/15%/20%/25% increase or decrease in the Base Fund Value) the proportion between Flexi Cap and Protector II will be readjusted accordingly.
- 4.6.3. You may change the proportion between Flexi Cap and Protector II once every Policy Year free of charge. Any subsequent change in proportion in the same Policy Year will be charged as per the miscellaneous charges mentioned in Section 3 of the Schedule.
- **4.6.4.** You may opt out of this strategy once in a **Policy Year** and may opt into the self-managed option wherein **You** will be required to choose the Fund allocation proportion between various **Unit Linked Funds**.
- 4.6.5. This option will be deactivated in case of Discontinued Policies.
- 4.6.6. In case of renewal premiums, the Fund Value to be considered for rebalancing trigger will be the sum of the original Regular Premium Fund Value and the subsequent renewal premiums received after deducting Premium Allocation charges
- **4.6.7.** In case of **Partial Withdrawal**, the Fund Value to be considered for rebalancing trigger will be the Fund Value as reduced due to **Partial Withdrawals**.

## 4.7 Systematic Transfer Option

4.7.1 In case **You** have chosen Systematic Transfer Option, the Fund Value in Protector II Fund will be transferred to Flexi
Cap Fund automatically in a predefined proportion at the end of every **Policy Month**. The predefined proportion is as follows:

Month1	1/12 of the units available at the end of Month1
Month2	1/11 of the units available at the end of Month2
Month5	1/8 of the units available at the end of Month5

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Month11 1/2 of the units available at the end of Month11
Month12 Balance Units available at the end of the Month12

- 4.7.2 You may Opt into the Systematic Transfer Option any time during the Policy Term by giving alteast 30 days' notice before the next Policy Anniversary.
- 4.7.3 You may opt out of the Systematic Transfer Option any time during the Policy Term by giving atleast 30 days' notice before the next Policy Anniversary
- 4.7.4 In case **You** choose Systematic Transfer Option during the **Policy Term**, the option will be activated only from next **Policy Anniversary**.
- 4.7.5 Switching is not allowed to and from Protector II and Flexi Cap fund when Systematic Transfer Option is active
- 4.7.6 Auto Rebalancing is not allowed when Systematic Transfer Option is active
- 4.7.7 Systematic Transfer Option will remain active till such time all due Premiums are being paid regularly.

## 4.8. Changes in existing Unit Linked Fund

- 4.8.1. We may at Our sole and absolute discretion establish a new Unit Linked Fund or close any of the existing Unit Linked Funds specified in Section 2 of the Schedule with the prior approval of the Insurance Regulatory and Development Authority
- 4.8.2. **We** will send **You** at least 4 weeks prior written notice of the **Unit Linked Fund** closure date. If **You** have not informed **Us** in writing at least 7 days before the closure date of another **Unit Linked Fund** to which the closing fund value is to be switched, then **We** will automatically switch the fund value to the **Unit Linked Fund** which offers the highest proportion of investment in Government Securities. **We** will not charge any switching fee for any such **Unit Linked Fund** closure

## 4.9. Change to Term and Conditions

- 4.9.1. We may change these terms and conditions, the rules for the Unit Linked Funds and the benefits conferred by the Policy if there is a change in the law, legislation or taxation affecting Us or the Unit Linked Funds or the Policy, or if there is a change in circumstances which makes it impossible or impracticable for Us to follow these terms and conditions. Changes will be made with the prior approval of the Insurance Regulatory and Development Authority.
- 4.9.2. We will send You notice of any changes to the terms and conditions, rules for the Unit Linked Funds and benefits within four weeks from the date of effecting such changes. If You do not agree with the changes and do not give Us written notice of Your disagreement within four weeks of Our notice of the change, it will be deemed that You have accepted the change. If We receive notice of Your objection within 4 weeks of Our notice of the change, You may surrender the Policy and no surrender charges will be levied upon such surrender.

## 5. Ownership Provisions

## 1.1. Nomination & Assignment

- 1.1.1. At any time before the Date of Maturity You may nominate a Nominee or change any existing nomination by giving Us prior written notice. No nomination or change in Nominee will be effective until We have made an endorsement to the Schedule
- 1.1.2. If no nomination has been made or all Nominees die before payment becomes due under the Policy, then We shall make

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any payment due under the **Policy** to **You** or **Your** legal heirs or representatives which shall be a final and valid discharge of **Our** obligations under the **Policy**.

- 1.1.3. If the Nominee is a minor at the time payment becomes due under the Policy, then We shall make payment to the Appointee named in the Schedule.
- 1.1.4. You may assign this Policy by giving Us written notice. An assignment will be effective against Us only once We have received written notice of the assignment and a copy of the Policy document and We have made an endorsement to the Schedule.
- 1.1.5. In registering an assignment or nomination, **We** do not accept any responsibility or express any opinion as to its validity or legality.

#### 6. Termination of Policy

The Policy will be terminated on the occurrence of the earliest of the following:

- a) The date of confirmation by **Us** of the termination of the **Policy** under Section 3.3; or
- b) Date of Maturity; or
- c) The Date of receipt of the intimation of death of the Insured; or
- d) the Date of surrender of the Policy; or
- e) If the Regular Fund Value becomes equal to 100% of the Annualized Premium, if the Policy has completed at least 5 Policy Years.

### 7. General Provisions

- 7.1. Free Look Period: You may cancel the Policy by giving Us a signed written notice within 15 days of receiving the Policy stating the reasons for Your objection and We will pay an amount equal to non-allocated premiums plus charges levied through cancellation of Units plus the Total-Regular Premium Fund Value at the date of cancellation subject to deduction of stamp duty and proportionate risk premium for the period of cover.
- 7.2. Taxation: Any tax benefits under the Policy shall be in accordance with the prevailing laws relating to taxation in India and any amendments thereto from time to time. We reserve the right to deduct, charge or recover taxes or applicable duties (whether now applicable or which may be levied in the future) in accordance with applicable law from any payments received or made under or in relation to the Policy.
- 7.3. Suicide: If the Insured commits suicide whilst sane or insane within 1 year from the Date of Issue or the Date of Commencement or the date of the last reinstatement, whichever is later, Our liability to make any payment under this Policy shall be limited to the Total—Regular Premium Fund Value as on the Relevant Date as on date of death. Any charge recovered subsequent to the date of death shall be paid-back to Your nominee or beneficiary along with the Death benefit.
- 7.4. Currency & place of payment: All amounts payable either to or by Us under the Policy will be paid in the currency shown in Section 1 of the Schedule. Such amounts will be paid by a negotiable bank draft or cheque drawn on a bank in the country in which the currency of this Policy is denominated.
- 7.5. Disclosure: This Policy has been issued based on Your representation that You have made full and accurate disclosures of all material facts and circumstances and that You have not misrepresented or suppressed any material facts or circumstances. If it comes to Our knowledge that You have misrepresented or suppressed any material facts and circumstances We shall reserve the right to take such action, as We deem appropriate including the cancellation of the Policy and forfeiture of the Regular Premium received. If You or anyone acting for You or at Your direction or with Your knowledge makes or advances

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any claim knowing it to be false, fraudulent or dishonest in any respect, then this **Policy** and any **Rider** will be void and any payments due to **You** or made by **You** will be forfeited.

- **7.6. Proof of Age**: Subject to Section 45 of the Insurance Act 1938, if the actual age of the **Insured** differs from the **Age** stated in the **Application** then:
- 7.6.1. If the Insured's actual age is higher than Age stated in the Application, then the accumulated difference between the Mortality Charges applied and applicable to the actual age will be paid to Us from the Date of Commencement with interest at such rate and in such manner as We charge for the late payment of Regular Premium. The difference so paid will not be used to buy Units. If such difference and interest is not paid within 30 days of it being requested, We are hereby authorized to recover the same by the cancellation of Units.
- 7.6.2. If the Insured's actual age is lower than Age stated in the Application, the Mortality Charges shall be altered corresponding to the actual age from the Date of Commencement and We may, at Our discretion, refund without interest the accumulated difference between the corrected Mortality Charges and the original Mortality Charges.
- 7.6.3. If the Insured's actual age is such that it would have made him ineligible for this Policy, then We may at Our option cancel the Policy and refund the Tetal Regular Premium Fund Value after deduction of discontinuance charges specified in the Schedule.

## 7.7. Claims Procedure

- 7.7.1. It is a condition precedent to **Our** liability under this **Policy** that **We** have received all of the following information and documentation and any other information or documentation **We** request, including but not limited to:
  - The original Policy document.
  - Our claim forms duly completed.
  - The official death certificate issued by a competent governmental authority.
  - First Information Report, police inquest report and a post-mortem report if death is due to any unnatural cause.
  - Proof of title to the **Policy** where applicable
  - Nominee/legal heir identification and address proof.
- 7.7.2. **We** will not be obliged to make any payment of the **Maturity Benefit** unless and until **We** have received all of the information and documentation **We** request, including but not limited to
  - The **Policy** document
  - $\bullet \quad \text{ The discharge voucher as prescribed by } \textbf{Us}$

In the event of there being a delay in intimation of a claim to **Us**, due to reasons beyond **Your**/Claimant's control, **We** may condone such delay on merits."

- 7.8. Loss of the Policy document: If the Policy is lost or destroyed, You may make a written request for a duplicate Policy which We will issue duly endorsed to show that it is in place of the original document, provided that We receive the fee We prescribe for issuing the duplicate Policy. Upon the issue of a duplicate Policy, the original will cease to have any legal force or effect. You agree that You will indemnify and hold Us free and harmless from and against any claims or demands which may arise under or in relation to the original policy document.
- 7.9. Policyholder's Rights; To exercise Your rights or options, under this Policy, You should follow the procedures stated in this Policy. If You want to request a change in payment mode, change Your Nominee, change an address or exercise any other

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options under the **Policy**, **You** shall do so only using the forms prescribed for each purpose which are available with **Your** Financial Advisor or from **Our** local office.

- 7.10.Travel, Residence and Occupation: This Policy does not impose any restrictions as to travel, residence or occupation, except as otherwise provided in any special provisions to this Policy or notified by local governments for travel advisory risks.
- 7.11.Governing Law &Jurisdiction: The terms and conditions of the Policy shall be governed by and be interpreted in accordance with Indian law and all disputes or differences arising under or in relation to the Policy shall be subject to the sole and exclusive jurisdiction of the courts situated in Bangalore.
- 7.12.Address for Communication: All notices and communications in respect of this Policy shall be addressed to Us at the following address:

PNB MetLife India Insurance Company Limited Registered Office, 'Brigade Seshamahal' 5, Vani Vilas Road, Basavanagudi, Bangalore – 560 004.

### 7.13. Grievance Redressal Mechanism

In case You have any complaint /grievance, You may approach any of our following touch points:



Call 1800-425-69-69 (Toll free) or 080-26502244 or Fax 080 41506969



Email us at <a href="mailto:lndia\_GrievanceCell@pnbmetlife.co.in">lndia\_GrievanceCell@pnbmetlife.co.in</a>



write to "Customer Service Department", PNB MetLife India Insurance Co Ltd, Brigade Seshmahal,5, Vani Vilas Road, Basavangudi, Bangalore-560004, India



Visit our website www.pnbmetlife.co.in



Visit our nearest PNB MetLife branch across the country

In case You are not satisfied with the resolution provided by the above touch points,

You can write to Our Grievance Redressal Officer at GRO@pnbmetlife.co.in or send a letter to the Registered
Office "PNB MetLife India Insurance Co Ltd, Brigade Seshmahal,5, Vani Vilas Road, Basavangudi, Bangalore560004, India"

Please address **Your** queries or complaints to the Customer Services Department, and **Your** grievances to the Grievance Redressal Officer, who are authorized to review **Your** queries or complaints or grievances and address the same. Please note that only an officer duly authorized by **Us** has the authority to resolve **Your** complaints and grievances. **We** shall in no way be responsible, or liable, or bound by, any replies or communications or undertakings, given by or received from, any financial advisor or any employee who was involved in selling **You** this **Policy**.

7.14. In case You are not satisfied with the decision of the above office, or have not received any response within 10 days, You may contact the following official of the Insurance Regulatory and Development Authority for resolution:

Grievance cell (Complaint against Life insurer)
Insurance Regulatory and Development Authority

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Parishrama Bhawanam, 5-9-58/B, Basheerbagh, Hyderabad - 500 004.

Toll Free: 155255 E-mail: lifecomplaints@irda.gov.in

7.15.In case You are not satisfied with the decision/resolution of the Company, You may approach the Insurance Ombudsman at the address enclosed as Annexure A, if Your grievance pertains to:

- . Insurance claim that has been rejected or dispute of a claim on legal construction of the Policy
- · Delay in settlement of claim
- · Dispute with regard to premium
- Non-receipt of Your Policy document

The complaint should be made in writing duly signed by the complainant, **Nominee** or by his legal heirs with full details of the complaint and the contact information of complainant

7.16.As per provision 13(3)of the Redress of Public Grievances Rules 1998, the complaint to the Ombudsman can be made:

- Only if the grievance has been rejected by the Grievance Redress Machinery of the Insurer
- Within a period of one year from the date of rejection by the insurer
- If it is not simultaneously under any litigation.

#### 7.17. Section 45 of the Insurance Act 1938

No policy of life insurance effected before the commencement of this Act shall after the expiry of two years from the date of commencement of this Act and no policy of life insurance effected after the coming into force of this Act shall after the expiry of two years from the date on which it was effected, be called in question by an insurer on the ground that a statement made in the proposal for insurance or in any report of a medical officer, or referee, or friend of the insured, or in any other document leading to the issue of the policy, was inaccurate or false, unless the insurer shows that the such statement was on material matter or suppressed facts which it was material to disclose and that it was fraudulently made by the policy owner and that the owner knew at the time of making it that the statement was false or that it suppressed facts which it was material to disclose Provided that nothing in this section shall prevent the insurer from calling for proof of age at any time if he is entitled to do so, and no policy shall be deemed to be called in question merely because the terms of the policy are adjusted on subsequent proof that the age of the life insured was incorrectly stated in the proposal.

## 7.18. Compliance with Applicable Law

## 7.18.1 Reporting of information:

Pursuant to any law, in force in India or any other country (including, but not limited to, US Foreign Account Tax Compliance Act ("FATCA")), applicable, whether directly or indirectly, to **Us** or **Our** affiliates/ group entities (collectively, "Laws"), or any agreement that **We** and/ or **Our** affiliates/ group entities may enter into with any governmental agency/ regulatory body/ organization in furtherance of any such Laws (collectively, "Agreement"); the Laws and the Agreements are collectively referred to as "Laws & Agreements"), **We** may be required to obtain certain information pertaining to **You**, and furnish, report, transfer or disclose the information obtained from **You**, or any other information that **We** and/ or **Our** affiliates/ group entities may possess pertaining to **You** including, but not limited to, information related to the policies held by **You** to such person, as may be required pursuant to the Laws & Agreement. Towards this end, **You** hereby agree that **You** shall furnish such further information pertaining to **You**. **You** affairs and/ the policies owned or held by **You** with **Us**, as **We**, in **Our** sole discretion, may require or deem necessary to comply with any requirement imposed by the Laws & Agreements. Further, **You** hereby grant **Your** consent to **Us**, and further authorize **Us**, to furnish report, transfer or disclose all or any of the information (as above) to such person as is required pursuant to the Laws & Agreements, without there being the need of any further confirmation from or prior notice to **You**. It is hereby clarified that the consent granted herein shall, for all purposes, be deemed to be **Your** complete, final, valid and unequivocal consent. Without prejudice to the above consent granted by **You**, **We** shall also have the right to require **You** to provide **Us** with **Your** further written consent/confirmation for furnishing, reporting, transferring or disclosing, in accordance with the Laws &

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Agreement, any of the information (as above), and upon receipt of a request from **Us**, **You** shall be obligated to forthwith provide **Us** with such consent/ confirmation, in writing, in such form as may be required by **Us**.

## 7.18.2. Withholding

We may be required to deduct or withhold any monies paid by You or owed by Us to You, and transfer, handover or remit such monies to such person as is required pursuant to the Laws & Agreements, including, but not limited to, FATCA. You hereby grant Your consent to Us, and further authorize Us, to deduct or withhold monies required to be deducted or withhold, and transfer, handover or remit such monies to such person as is required pursuant to the Laws & Agreements, without there being the need of any further confirmation from or prior notice to You and that the consent granted herein shall, for all purposes, be deemed Your complete, final, valid and unequivocal consent.

## 7.1.8.3 Termination

Notwithstanding anything to the contrary contained in this Policy, if You fail or refuse to forthwith provide or furnish to Us all the information or written consent/confirmation that is sought by Us, or if any law, in force in India or any other country, applicable to You, or to Us and/ or Our affiliates/ group entities, prohibits Us, from obtaining from You any information, as above, or, reporting, transferring or disclosing such information, as above (despite You having furnished your written consent, as specified above), or, deducting or withholding any monies paid by You or owed to You, as specified above, then, We reserve Our right, within Our sole discretion, to forthwith terminate the Policy.

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