

**Annexure G - KYC/Customer Request Authentication Certificate by Bank Employee  
(Mandatorily to be sent via email from bank email id)**

**Mail Subject - Customer Request Authentication Email for PNB MetLife India Insurance Company Limited  
against Policy No. < \_\_\_\_\_ >**

I hereby confirm that Mr XXXX, the Policy Owner has submitted a <Request Name> for **policy number**  
< \_\_\_\_\_ > at our PNB Bank Branch

I hereby confirm that customer has signed the service request form in our presence and we have verified the  
the Policy Owner KYC document(s) in original as per "Know Your Customer" guidelines of Reserve Bank of India  
and below mentioned information is updated in our records

I hereby confirm that the KYC document(s) of the Policy Owner shall be made easily available as and when  
sought by PNB MetLife India Insurance Co. Ltd. through its officers, for any verification or inspection of the  
same.

**Details:**

Customer Name: \_\_\_\_\_

Credit Bank Name: \_\_\_\_\_

Bank Account Number: \_\_\_\_\_

IFSC code: \_\_\_\_\_

Thank you:

Name and Employee ID of Bank Branch Employee

\*\* Above content to be sent from bank email ID to OPS